Crisis Communication app for Government

In these unprecedented times with the global COVID-19 outbreak, managing information is crucial for government bodies.

With the job of delivering vital public services, government bodies are on the frontline. Communicating with clarity, speed, and ensuring the effectiveness of their reach, targeting and receipt of critical messages is paramount.

Government bodies needs to support community communication by both by providing guidance as well as resources to train the emergency responders and local government officials who often get called to speak on its behalf.

CRISIS COMMUNICATION APP

The Crisis Communication app provides a user-friendly experience to connect employees with information about the crisis. Obtain quick updates on internal company news, answers to employees' frequently asked questions, and access to important information such as links to emergency contact information.

The solution combines capabilities of Power Apps, Power Automate, Microsoft Teams, and SharePoint and can be used on the web or mobile. This app can be tailored by any organisation to make it their own.

Power Apps   **Power Automate**   **Microsoft Teams**   **SharePoint**

KEY FEATURES INCLUDE:

Employees can report their work status (e.g., working from home) and make requests. This helps managers coordinate their teams and helps central response teams track status across an organisation.

Admins can use the app to push news, updates, and content specific to their organisation, and can provide emergency contacts specific to different locations.

The app includes the ability to add RSS feeds of up-to-date information from reputable sources such as World Health Organization, Centers for Disease Control and Prevention, or a local authority.

MICROSOFT COVID-19 CUSTOMER OFFERS:

The Microsoft Power Platform is designed to empower everyone, regardless of their technical ability, to collaborate and solve problems fast. The idea that rapid, valuable innovation can come from virtually anywhere drives the development of the Power Platform, and the realisation of that idea has never been more impactful than in this time of crisis.

The Microsoft Power Platform team are working closely with organisations on the front lines of the crisis — including governments, manufacturers, healthcare providers, nonprofits, and schools and universities.

WHAT YOU CAN GET:

To be empowered and take advantage of their solutions, Microsoft have made **Power Apps, Power Automate, Power Apps portals and Power Virtual Agents** available for a **free** six-month product offer that includes all premium capabilities for customers in the government, manufacturing, healthcare, education and nonprofit sectors.

As part of this effort, Microsoft are also giving all Power Apps users temporary access to a premium feature, Power Apps Push Notifications, so you won't need any premium licenses to use Power Apps to push information to users. Microsoft have reclassified Push Notifications as a standard connector for the duration of the COVID-19 crisis.

CONTACT CPS TO HELP YOU GET STARTED

*OFFER DETAILS

Offer applies to organizations that meet the following criteria:

Power Platform:

• In healthcare, government (any level or branch), manufacturing, nonprofit, or education sectors

• Implementing a Power Platform solution in response to COVID-19, either a Microsoft-provided template or custom implementation

ABOUT CPS

CPS is a multi-award-winning Microsoft Gold Partner which specialises in delivering innovative Microsoft technology solutions to help businesses on their journey to digital transformation. Our Power Platform Consultants pride themselves on solving technology and business problems that deliver real outcomes and the business benefits.

We're here to support you during the global health crisis. Please contact us for specific guidance to help you solve business-critical challenges.

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